

SHIPPING SERVICES T&C'S

IMPORTANT INFORMATION

TRANSIT TIMES & MAIN CENTRES

The Transit Times quoted under individual services are guidelines only, and are NOT guaranteed.

Transit Times are calculated on working days (Monday to Friday).

Weekends and Public Holidays are NOT regarded as 'working days'.

Local & Main Centres refer to Metropolitans and surrounding areas.

Allow 1 - 2 extra days for Regional & Outlying areas.

EXCEPTIONS

No Farms/ Plots/ Townships & Extreme Remote Area Deliveries

We reserve the right to reject any shipment

PROHIBITED/RESTRICTED ITEMS

Items that cannot be transported include the following.

EXPLOSIVES - FLAMMABLE ITEMS - ANIMALS - NARCOTICS - PERISHABLES - MONEY - FIREARMS - PERFUME - JEWELLERY.

(if unsure of an items's status, please ask in store)

NB: ALL SHIPMENT WILL BE SUBJECT TO A SECURITY CHECK AT POINT OF SALE.

INSURANCE

Insurance covers loss & theft ONLY - Full disclosure required

5% Of declared value, maximum R5000

No insurance option on documents

VOLUMETRIC WEIGHT

Courier consignments are charged at the greater of either, weight or volumetric mass

Volumetric mass is calculated by first multiplying the length, breadth and height (in centimeters), then dividing this total by the volumetric conversion factor, which is 4000

TERMS OF CARRIAGE

All shipments are subject to Terms of Carriage

(Copy can be found on our website)

(Copy available on request)