

# SHIPPING SERVICES

## IMPORTANT INFORMATION

### TRANSIT TIMES

The Transit Times quoted under individual services are a guideline only, and are NOT guaranteed.

Transit Times are calculated on working days (Monday to Friday).

Weekends and Public Holidays are NOT regarded as 'working days'.

Main Centres are Metropolitans and surrounding areas.

Allow 1 - 2 extra days for Regional & Outlying areas.

### EXCEPTIONS

No Farms/ Plots/ Townships & Extreme Remote Area Deliveries

### PROHIBITED/RESTRICTED ITEMS

Items that cannot be transported include the following.

EXPLOSIVES - FLAMMABLE ITEMS - ANIMALS - NARCOTICS - PERISHABLES - MONEY - FIREARMS - PERFUME - JEWELLERY.

(if unsure of an items's status, please ask in store)

NB: ALL SHIPMENT WILL BE SUBJECT TO A SECURITY CHECK AT POINT OF SALE.

### INSURANCE

Insurance covers loss & theft ONLY - Full disclosure required

5% Of declared value, maximum R5000

### VOLUMETRIC WEIGHT

Courier consignments are charged at the greater of either, weight or volumetric mass

Volumetric mass is calculated by first multiplying the length, breadth and height (in centimeters), then dividing this total by the volumetric conversion factor, which is 5000

### TERMS OF CARRIAGE

All shipments are subject to Terms of Carriage

(Copy can be found on our website)

(Copy available on request)